

Vehicle Reservation T&Cs

These Reservation Terms and Conditions (“Terms”) apply when you reserve a vehicle with Big Motoring World (“we”, “us”, “our”). Please read them carefully before making your reservation.

By reserving a vehicle, you agree to these Terms. These Terms relate only to reserving a vehicle — they do not create any obligation for you to purchase the vehicle or for us to sell it to you.

1. About us

1.1 We are Bapchild Motoring World (Kent) Limited, registered in England and Wales (company no. 04742605).

Registered office: Bailey Drive, Gillingham Business Park, Gillingham, Kent, ME8 0LS.
VAT number: 812 457 050.

Website: www.bigmotoringworld.co.uk.

2. How your reservation works

2.1 When you request a reservation, you offer to reserve the specific vehicle shown on our website or discussed over the phone.

2.2 We will confirm by email or telephone when your reservation has been accepted.

2.3 A reservation becomes binding once we confirm acceptance of your reservation.

2.4 Reservations are subject to availability and made on a first-come, first-served basis.

3. The £99 pre-authorisation

3.1 To reserve a vehicle, we place a £99 pre-authorisation hold on your payment card.

3.2 No money is taken — this is not a charge.

3.3 The pre-authorisation will automatically release after 5 working days, depending on your bank’s processing times this may take longer.

3.4 The £99 is not used towards the price of the vehicle and is not a deposit.

3.5 We may update the pre-authorisation amount from time to time, but this will not affect any existing reservation.

4. Reservation period & inspection

- 4.1 You must hold a valid UK-permitted driving licence to reserve a vehicle.
- 4.2 We will reserve the vehicle until the agreed inspection date (“Inspection Date”).
- 4.3 You may inspect the vehicle at the agreed showroom on the Inspection Date.
- 4.4 If you do not attend or contact us within 3 days of the Inspection Date, your reservation will be cancelled.
- 4.5 The vehicle may continue to appear online but will not be used for test drives except on your Inspection Date.

5. Cancelling a reservation

- 5.1 You can cancel your reservation at any time by calling or emailing us.
- 5.2 Because no funds are taken, no refund is required — the pre-authorisation will simply expire automatically.
- 5.3 We may cancel a reservation if:
- we believe you do not intend to purchase the vehicle,
 - multiple reservations have been made by you unreasonably,
 - the vehicle does not meet your stated requirements, or
 - the vehicle is no longer suitable for sale.

6. Our liability

- 6.1 We are responsible for foreseeable loss or damage caused by us. We are not liable for losses relating to business use.
- 6.2 We do not limit liability for death, personal injury, or fraud.

7. Events outside our control

- 7.1 If an event outside our control affects our ability to fulfil the reservation, we will contact you to agree a new Inspection Date. You may cancel if the issue continues for more than 14 days.

8. About the vehicle

- 8.1 Vehicles may have been previously used for rental or lease, or have had multiple users. We will provide information if requested.

8.2 All vehicle images are for illustrative purposes only.

9. Other important terms

9.1 These Terms form the entire agreement for the reservation.

9.2 We may update the Terms periodically.

9.3 We may transfer our rights under the Contract, but you may not without our written consent.

9.4 Each term operates separately; if one is invalid, the rest still apply.

9.5 English law applies. You may bring proceedings in England, Wales, Scotland, or Northern Ireland depending on where you live.